



去年度香港雖然面臨經濟挑戰，但各行各業及市民大眾仍然抱持著熱誠、積極的心參與義務工作，讓大大小小的義工服務回應社會上的不同需要，一同發揮「關愛香港・人人行義」的精神服務社會。

本局於去年委託香港恒生大學進行「2024 香港義務工作調查」，結果顯示過半數受訪者（54.2%）於過去三年曾參與有組織的義務工作，即平均每兩人當中，便有超過一人投身其中，反映市民對參與義務工作的態度積極正面。調查同時指出，不同年齡層的受訪者在參與動機上各有側重：青年受訪者以透過當義工結交新朋友、擴闊社交圈子為主要原因；中年受訪者則希望從中獲得社會或朋友的認同；而 51 歲或以上的受訪者則希望善用餘暇、充實生活。調查亦發現，對過去三年未有參與有組織義務工作的受訪者而言，「獲得社會或朋輩認同」是一項能推動其積極參與的重要誘因。

「香港義工獎」正好回應了義工渴望得到社會認同的重要性。在民政及青年事務局的支持下，香港義工獎 2024 共頒發逾 32,000 個獎項，較 2023 年增加近五成，得獎者涵蓋不同年齡層，以及企業、機構、屋苑及學校等社會各界，充份體現各界人士對義務工作的積極與廣泛參與。感謝香港賽馬會慈善信託基金的支持，獎項於年度內推出網上系統，優化了報名、評審及電子證書發放等工作流程，顯著提升了效率。得獎者的故事亦透過不同媒體廣泛傳播，感染更多市民投身義工行列，共創全城行義文化氛圍。

本年度的義工服務需求殷切，特別是大型活動，幸市民及各界團體熱心投入，踴躍參與。在「香港義工團」的三年策略發展計畫指引下，本局香港義工團會員持續增長，現有逾 7,300 名個人會員及逾 700 個團體會員，合計義工人數逾 70 萬名。年內本局成功為非牟利團體轉介近 5 萬義工人次，累計提供近 20 萬義工服務小時。是年，本局為「香港國際機場・渣打香港馬拉松：三跑道系統十公里國際賽」招募及統籌義工服務，安排義工於機場三跑道系統正式啟用前，讓逾萬名跑手率先踏足全新跑道，一同見證這項壯舉。香港義工團年內支援的其他特色服務亦包括「渣打香港馬拉松 2025」、「新鴻

Despite the economic challenges Hong Kong faced over the past year, people from all sectors of the society continued to devote themselves with enthusiasm and commitment to volunteer service, through a wide range of initiatives. Volunteers responded to the diverse needs of the community, collectively demonstrating the spirit of 'Caring for Hong Kong, Everyone Volunteers'.

Last year, AVS commissioned The Hong Kong University of Science and Technology to conduct the 2024 Hong Kong Volunteer Survey. The findings indicated that over half of the respondents (54.2%) had engaged in organised volunteer service during the past three years — equivalent to more than one in every two people — highlighting the community's positive attitude towards volunteering. The survey further revealed that young respondents were primarily motivated by the opportunity to make new friends and expand their social networks; middle-aged respondents sought social or peer recognition; while those aged 51 and above regarded volunteering as a meaningful way to make good use of their leisure time. The survey also showed that social or peer recognition was a key factor that could encourage non-volunteers over the past three years to increase their participation.

The Hong Kong Volunteer Award (HKV-Award) highlights the vital importance of social recognition for volunteers. With the support of the Home and Youth Affairs Bureau, the HKV-Award 2024 conferred over 32,000 awards, representing a near 50% increase compared with 2023. The awardees came from all ages as well as diverse sectors including corporates, NGO, housing estates and schools, reflecting the broad participation in volunteering across the community. With the generous support of The Hong Kong Jockey Club Charities Trust, the HKV-Award introduced a new online system last year to enhance application, assessment and the issuance of electronic certificates, thereby significantly improving efficiency. The inspiring stories of awardees were also widely shared through different media platforms, encouraging more people to join volunteering and helping to foster a city-wide culture of volunteering.

Volunteer service demand remained strong this year, particularly for large-scale events. Fortunately, citizens and community groups responded with great enthusiasm and commitment. The Hong Kong Community Volunteers (HKCV) of AVS, guided by the HKCV Membership Strategic Plan 2022–2025, continued to expand its membership, now comprising over 7,300 individual members and more than 700 group members, amounting to over 700,000 volunteer forces. During the year, AVS successfully referred nearly 50,000 volunteers to non-profit organisations, contributing around 200,000 service hours. AVS also undertook the recruitment and

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基地產香港單車節 2024」、「萬眾同心公益金 2024」、「大坑舞火龍」及「第 5 屆香港器官移植及透析人士運動會」等。在義工的積極參與下，一同締造香港「盛事之都」的美譽！

香港的一大盛事「第十五屆全國運動會」及「全國第十二屆殘疾人運動會暨第九屆特殊奧林匹克運動會」將於 2025 年底舉行。本屆賽事首次由廣東、香港及澳門三地共同承辦，意義重大。本局獲香港特區政府委任為其中的「第十五屆全國運動會香港賽區義工計劃」（十五運會義工計劃）協作機構，負責協助策劃及推展義工招募、培訓及管理等相关工作。義工招募工作獲得社會各界的熱烈支持，成績斐然，而獲選的義工及團體亦正陸續展開培訓及測試賽演練等工作。本局將全力以赴，裝備並支援義工，協助他們整裝待發迎接十五運會，共同締造香港義工發展史上另一高峰！

青年義工發展是本局重點工作之一，香港義工團青年部會員佔個人會員逾四成。是年的 Miracle Summer! 2024 青年行義計劃以「環境保護、健康生活及關愛社區」為主題，提供一系列義工服務予青年參與。另一方面，4C 青年義工領袖計劃年內成功協助 20 間中學成立青年義工領袖團隊，並培訓近 400 名青年義工領袖，各青年團隊積極運用所學，策劃及推行多元化的義工服務。此外，本局推薦之青年會員林港歡小姐及劉豐彤先生獲頒 2024 年度民政及青年事務局局長嘉許計劃嘉許狀，以表彰兩位青年熱心參與義務工作及對社會的貢獻。

在香港公益金的撥款資助下，本局的香港義工學院（學院）因應不同機構及團隊的需求，為義工、義工領袖及管理人員度身設計多樣化的培訓計劃，持續推廣及發展義務工作，其中包括為十五運會義工計劃、深圳大學公益慈善研究院、深圳南山區志願者聯合會、澳門善明會及香港教育大學等提供旗艦課程——「義務工作管理學培訓課程」。學院於本年度進一步拓展網上學習平台，提供更豐富的學習資源及培訓課程，讓參加者透過平台自主學習，使培訓更為便捷高效。是年學院透過線上線下培訓方式，累計合共舉辦 365 項課程，培訓超過 37,000 人次。

coordination of volunteers for the 'Hong Kong International Airport · Standard Chartered Hong Kong Marathon: Three-Runway System 10km International Race'. Volunteers supported the event prior to the official commissioning of the airport's Three-Runway System, enabling over 10,000 runners to be the first to step onto the reconfigured runway and witness this historic milestone. Other major initiatives supported by HKCV during the year included the Standard Chartered Hong Kong Marathon 2025, Sun Hung Kai Properties Hong Kong Cyclothon 2024, Community for the Chest Television Show 2024, the Tai Hang Fire Dragon Dance, and the 5th Hong Kong Transplant and Dialysis Games. Through the dedicated participation of volunteers, Hong Kong has further strengthened its reputation as a world-class city of major events.

The upcoming major events — the 15th National Games, the 12th National Games for Persons with Disabilities and the 9th National Special Olympics Games — will be held in late 2025. For the first time, these Games will be co-hosted by Guangdong, Hong Kong and Macao, marking a milestone of profound significance. AVS has been appointed by the HKSAR Government as an Assisting Organisation for the Hong Kong Volunteer Programme of the 15th National Games (NGVP), to support the planning and implementation of volunteer recruitment, training and management. The recruitment drive has received overwhelming support from all sectors of the community. Selected volunteers and groups undertook training and test events in preparation for the Games. AVS remains fully committed to equipping and supporting volunteers to ensure they are ready to serve, striving together to create another remarkable chapter in the history of volunteering in Hong Kong.

Youth volunteer development remains a key priority of AVS, with youth members accounting for over 40% of HKCV's individual membership. This year, the Miracle Summer! Youth Volunteering Programme 2024, themed 'Environmental Protection, Healthy Living and Caring for the Community', offered a wide range of volunteer service opportunities for young people. Meanwhile, the 4C Youth Volunteer Leadership Programme successfully assisted 20 secondary schools in establishing youth volunteer leadership teams and trained nearly 400 youth volunteer leaders. These teams actively applied their learning to plan and implement a variety of volunteering initiatives. In recognition of their devoted participation in volunteer service and contributions to society, AVS successfully nominated HKCV youth members Ms Lam Kong Fun and Mr Lau Fung Tung to get the Secretary for Home and Youth Affairs' Commendation 2024.

Responding to the needs of different volunteering-involving organisations, the Hong Kong Institute of Volunteers (IoV),



本局作為「粵港澳大灣區志願服務聯盟」副理事長單位及國際義工協會「全球義工領袖網絡」成員，今年持續積極拓展國際交流及境外合作活動，包括出席第三屆粵港澳大灣區志願服務峰會、第十三屆志願服務廣州交流會志願服務集市、2024年「讀懂中國」國際會議（廣州）、穗港社會工作和志願服務交流活動；並於廣州成為首批港澳志願服務組織社區聯絡點之一，舉行掛設牌匾儀式；同時參與國際義工協會全球義工會議和網上研討會等活動。年內，本局十分榮幸接待中央社會工作部代表團到訪交流，為兩地義務工作注入新動力，見證兩地義務工作融合發展邁向新篇章，並進一步推動合作機制的深化與完善。

在民政及青年事務局的資助下，本局與聯合國志願人員組織合作，舉辦「民青局—聯合國義工實習計劃」，安排本地大學生前往海外聯合國屬下單位進行為期六個月的義工服務，藉此拓展其國際視野，並為全球義工服務發展作出貢獻。逾20名大學生於2024年7月前往東南亞及中亞等國家的聯合國單位參與義務工作，並順利完成服務。

本局衷心感謝香港賽馬會慈善信託基金的撥款資助，支持本局的「專才義工網」，超過1,800名隊員，於過去一年為112間非牟利機構提供近40,000小時的義工服務，受惠人次超過20萬，服務使用機構的滿意度達百分之百，充分彰顯專才義工所提供服務的優質表現，並獲各界廣泛肯定。同時，本局亦感謝社會福利署的津貼，讓西園長者中心得以舉辦多元化活動，包括透過智能互動投影系統體驗多元刺激長者的認知能力；增進長者對平板電腦、樂齡科技的認識，活出美滿生活。

最後，本局衷心感謝太古地產贊助的「書出愛心·十元義賣」以及韻律動力基金有限公司舉辦的「音樂·人生 - 我們都是唱這歌慈善演唱會」、「中年好聲音2隆重登場慈善演唱會」及「愛與傳承2024慈善演唱會」等籌款活動，為本局籌募經費，支持義務工作的持續發展。

藉此機會，我衷心感謝所有合作夥伴、資助機構、贊助商和善長對本局一直以來的支持，

supported by The Community Chest of Hong Kong, designs tailored training programmes for volunteers, volunteer leaders and administrators, with the aim of continuously promoting and advancing volunteerism. Flagship course, Volunteer Service Management Training, was delivered to the NGVP, the Institute for Philanthropy Shenzhen University, the Shenzhen Nanshan District Volunteer Federation, Sin Meng Charity Association (Macau), and The Education University of Hong Kong. During the year, IoV further expanded its online learning platform, offering a wider variety of learning resources and training courses. This enabled participants to engage in self-directed learning, making training more accessible and efficient. In total, IoV provided 365 courses through both online and in-person modes, benefiting over 37,000 participants.

As a Vice-Chairman unit of the Guangdong–Hong Kong–Macao Greater Bay Area (GBA) Volunteer Service Alliance, and a member of the International Association for Volunteer Effort (IAVE) and its Global Network of Volunteering Leadership, AVS continued to actively strengthen international and regional exchanges and cross-border collaborations this year. These included participation in the 3rd GBA Volunteer Service Summit, the 13th Guangzhou Volunteer Service Exchange Conference and Volunteer Service Market, the 2024 Understanding China Conference (Guangzhou), and the Guangzhou–Hong Kong Social Work and Volunteer Service Exchange activities. AVS joined the first Community Liaison Points for Hong Kong and Macao volunteer organisations in Guangzhou, marked by a plaque unveiling ceremony, and attended the IAVE's World Volunteer Conference and webinars. During the year, AVS was honoured to receive a delegation from the Central Government's Social Work Department. The visit injected fresh momentum into cross-boundary volunteer service, witnessing the integration and collaborative development of volunteering between the Chinese Mainland and Hong Kong, and further strengthening the cooperation mechanism for volunteer services in the GBA.

With the support of the Home and Youth Affairs Bureau, AVS partnered with the United Nations Volunteers (UNV) to launch the HYAB–UNV Internship Programme, enabling local university students to undertake six-month volunteer placements at United Nations (UN) agencies overseas. The programme aims to broaden their international perspectives while contributing to the development of global volunteer service. More than 20 university students were deployed in July 2024 to UN agencies in Southeast Asia and Central Asia, where they successfully completed their volunteer service.

AVS extends its sincere gratitude to The Hong Kong Jockey Club Charities Trust for funding the Volunteer Talent Bank (VTB). With over 1,800 members, the VTB contributed nearly 40,000 service

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同時亦向各位董事、顧問、委員、職員、義務職員和所有義工的付出致以真誠的感謝和敬意！期望我們繼續攜手行義，共建關愛共融的社會！



主席
彭韻僊律師, BBS, MH, JP

hours over the past year to 112 non-profit organisations, benefiting more than 200,000 people. Service user satisfaction reached 100%, reflecting strong recognition of the high quality and impact of services provided by skilled volunteers. AVS also wishes to thank the Social Welfare Department for its support to the Western Garden Neighbourhood Elderly Centre, which organised a variety of activities, including the use of IT interactive systems to stimulate cognitive abilities among the elderly, and initiatives to enhance their familiarity with tablets and gerontechnology. These programmes help elderly participants enjoy more enriched and fulfilling lives.

Finally, AVS extends its heartfelt thanks to Swire Properties for sponsoring 'Books for Love @ \$10', and to the Paso a Paso Foundation for organising a series of charity concerts, including 'Music · Life – We All Sing This Song', 'The Midlife, Sing & Shine! 2 Charity Concert', and 'Love and Legacy 2024 Charity Concert'. These fundraising events have raised vital resources to support AVS in advancing the development of volunteerism.

On this occasion, I wish to extend my sincere appreciation to all our partners, funding bodies, sponsors and donors for their steadfast support to AVS. I also express my heartfelt gratitude and highest respect to all directors, advisors, committee members, staff, Volunteer Staff and volunteers for their invaluable contributions. I look forward to continuing our collective efforts in promoting volunteerism and in building a caring and inclusive society together.



Melissa Kaye Pang, BBS, MH, JP
Chairman